

# Nail Perfection

## CANCELLATION POLICY

Please be aware we charge 50% of your scheduled treatment price if you do not give 24hrs notice or notice before closure of the previous working day

Late cancellations and no shows disrupt the conscientious and prompt service we wish to provide to all.

We are a very busy salon and there will always have been someone who could have been fitted in to missed appointment times. If you are taken ill or if there is an emergency we are reasonable, please call the salon at the first instance. ie first thing in the morning. And we will waive the fee.

## LATENESS

due to the importance of each clients time, if you are late for an appointment, your treatment will not run over but will remain within the time scheduled, if necessary we will change your scheduled treatment to fit the remainder of the time.

if more than 15mins late your appointment will automatically be cancelled

